Securities code: 4479



Financial Results Briefing Materials for Q3 FY2024/9 (fiscal year ending September 30, 2024)

Makuake, Inc.

Financial Results

Overview of Q3 FY2024/9

Results

- "Support" pre-orders and net sales fell short of the plan. One factor is that the launch schedule for high-quality new and previously dormant projects, which we began acquiring in Q3, has been deferred to Q4 and beyond. Additionally, the unit value of these high-quality projects has grown slower than expected, partly due to the decline in consumer spending
- We continued to optimize our cost structure as we carried on with strengthened SG&A management that began in Q2 FY2023/9
- We booked a quarterly operating loss of JPY 15 million as sales fell short of forecast

KPIs

- The number of active projects increased by 1.9% QoQ as we intensely focused on acquiring high-quality new and previously dormant owners. However, the number of projects was just 78.0% of the Q4 target as many were deferred into Q4 or later. Challenges with increasing project numbers remain
- Project unit value increased 1.6% QoQ due to ongoing growth strategies for high-quality projects, reaching 106.4% of the Q4 target, and base up 10.6% YoY
- Temporarily steep decline in access UUs due to measures to prevent bot access to Makuake website

Mid-Term Progress - We decided that it was necessary to assess and review the medium-term management plan through FY2025/9 previously disclosed due to the revision to full-year financial forecasts and partial changes to the earnings structure of Makuake services. We are preparing to release a new medium-term plan reflecting updated assumptions on Makuake service earnings and on earnings impact of other new services

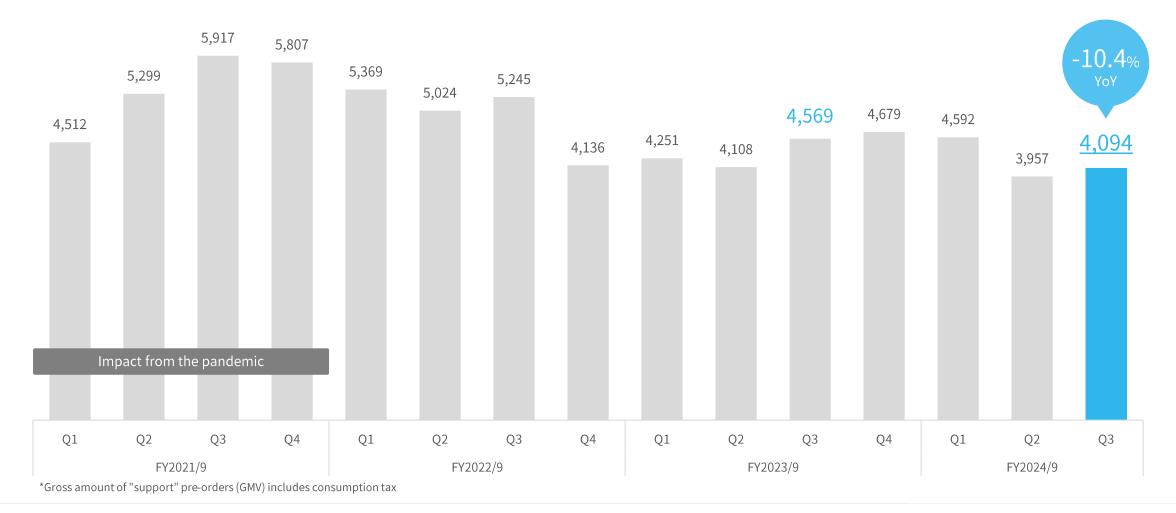
External Environment

- Experience oriented spending rose over Golden Week in late April/early May as usual
- Signs of personal consumption trending sideways due to ongoing inflation, affecting discretionary goods more than necessities

Gross Amount of "Support" Pre-orders (GMV)* Quarterly

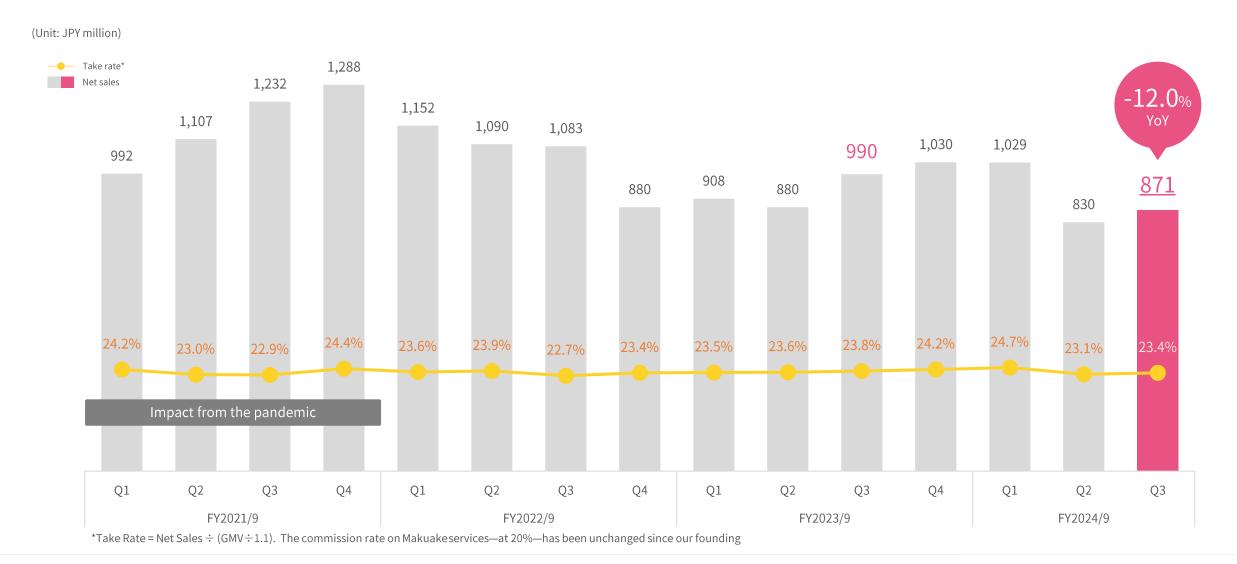
• Slight QoQ increase on increased number of active projects and higher project unit value but 10.4% YoY decline of GMV due to delays in publishing high-quality new and former dormant projects, with some impact from declining personal spending

(Unit: JPY million)



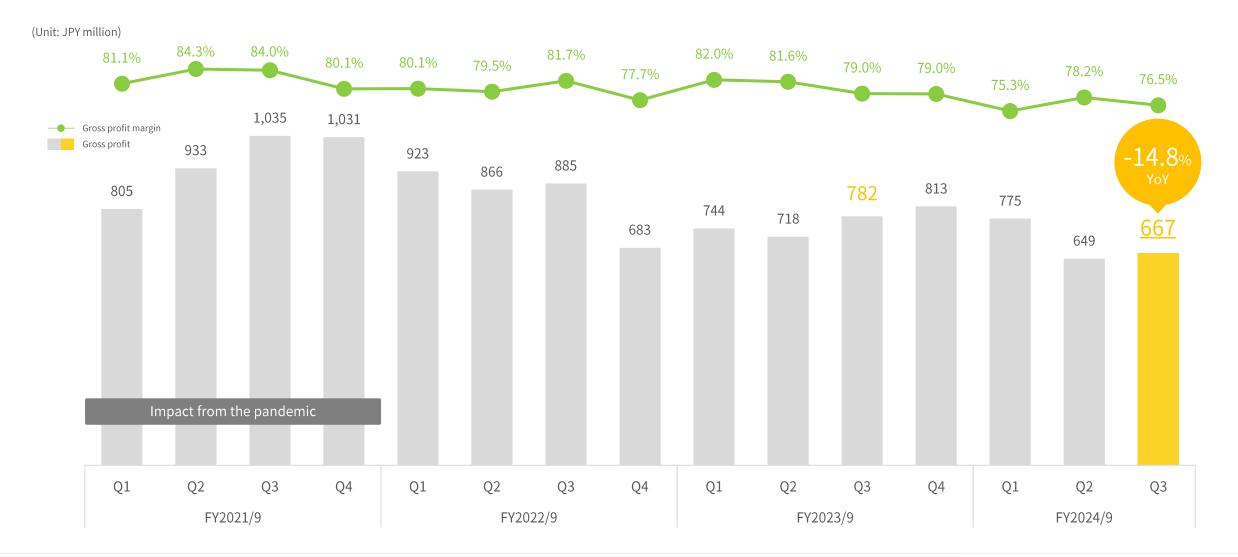
Net Sales and Take Rate

• Net sales declined 12.0% YoY. Like GMV, up slightly QoQ but short of forecast, and Makuake take rate fell temporarily due to ongoing special plan to support Noto Peninsula earthquake recovery efforts (ended in June)



Gross Profit and Gross Profit Margin

• Gross profit declined 14.8% YoY, primarily on lower net sales. Gross profit margin declined by 2.5ppt YoY due to higher software amortization following new feature releases and a dip in advertising spending effectiveness due to consumer behavior

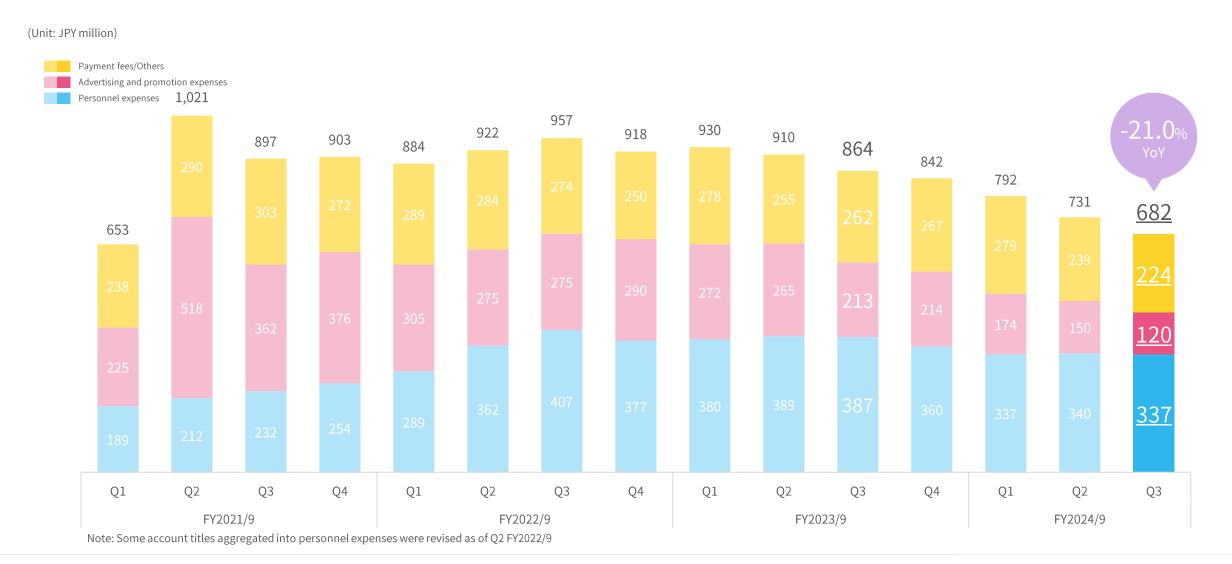


Copyright © Makuake, Inc. All Rights Reserved.

6

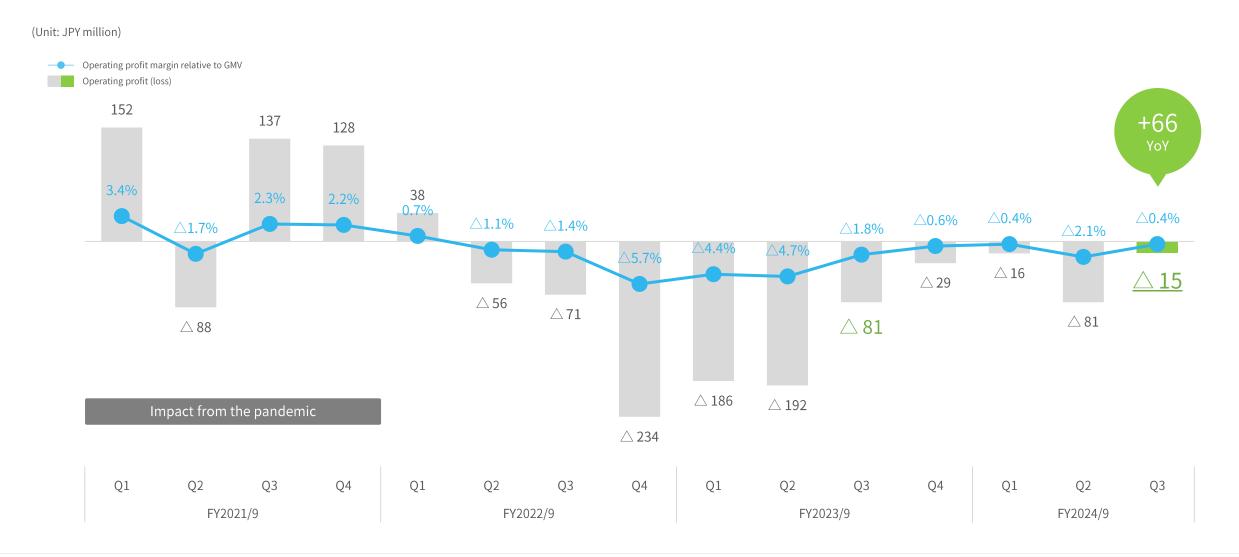
Selling, General, and Administrative Expenses

• We continued to optimize our cost structure with strengthened SG&A management that began in Q2 FY2023/9. We were able to reduce overall SG&A expenses by 21.0% YoY, and still see room for optimization, primarily in advertising expenses

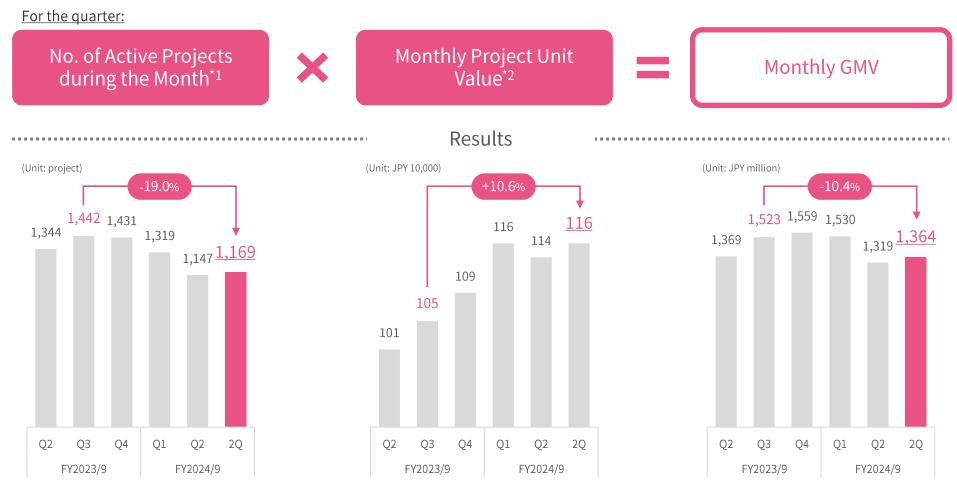


Operating Profit (Loss) and Operating Profit Margin Relative to GMV

• Although we did not post a quarterly profit, as GMV and net sales fell short of forecast, the quarterly operating loss narrowed by JPY 66 million YoY to JPY 15 million due to our efforts to optimize SG&A expenses



• The number of active projects increased QoQ as we prioritized acquiring high-quality new and former dormant project owners, but challenges remained with the deferral of numerous new projects until Q4 or later. Average project unit value was solid



^{*1} Number of Active Projects during the Month: The total number of projects that had pre-sales during the month

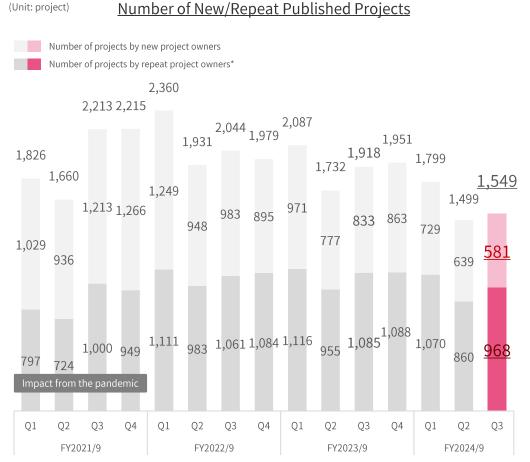
Copyright © Makuake, Inc. All Rights Reserved.

9

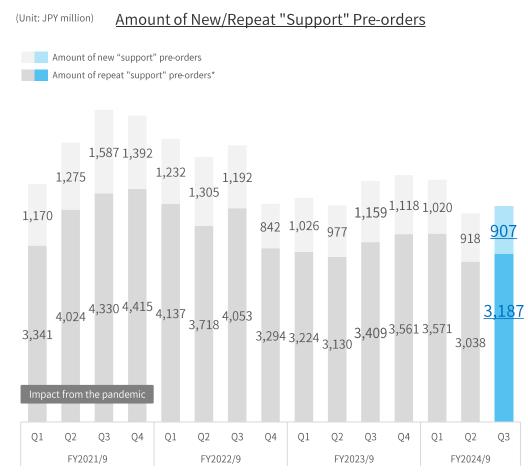
^{*2} Monthly Project Unit Value: The average amount of "support" pre-orders generated by active projects during the month

Other KPI (1)

• The number of projects published increased, primarily from repeat project owners due to ongoing efforts to acquire projects from them. Repeat projects accounted for most of "support" pre-order amounts due to reduced advertising spending



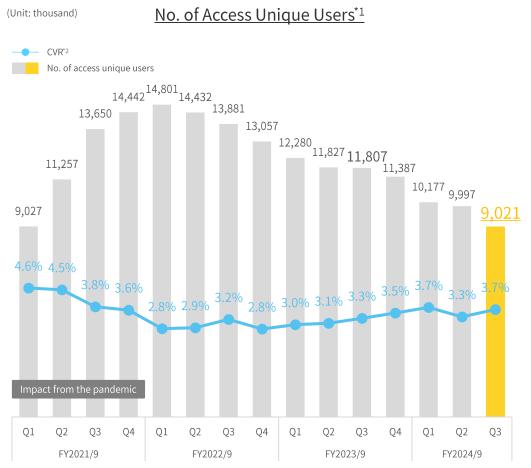
*The number of projects published during the period by project owners who have had a previous project with us within the past year in the total number of projects



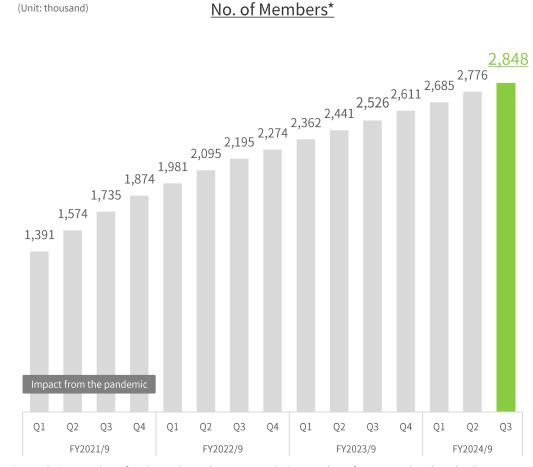
*The amount of "support" pre-orders placed during the period by project supporters who have had a previous "support" pre-order within the past year in the total gross amount of "support" pre-orders on the Makuake service

Other KPI (2)

• There was a temporary sharp decline in access UUs due to measures to prevent bot website access, but we understand there was virtually no drop-off after factoring in the historical bot access volume and Q3 decline in advertising expenses



^{*1} Number of persons who visited Makuake during the period. Access UUs tabulated according to Google Analytics standards

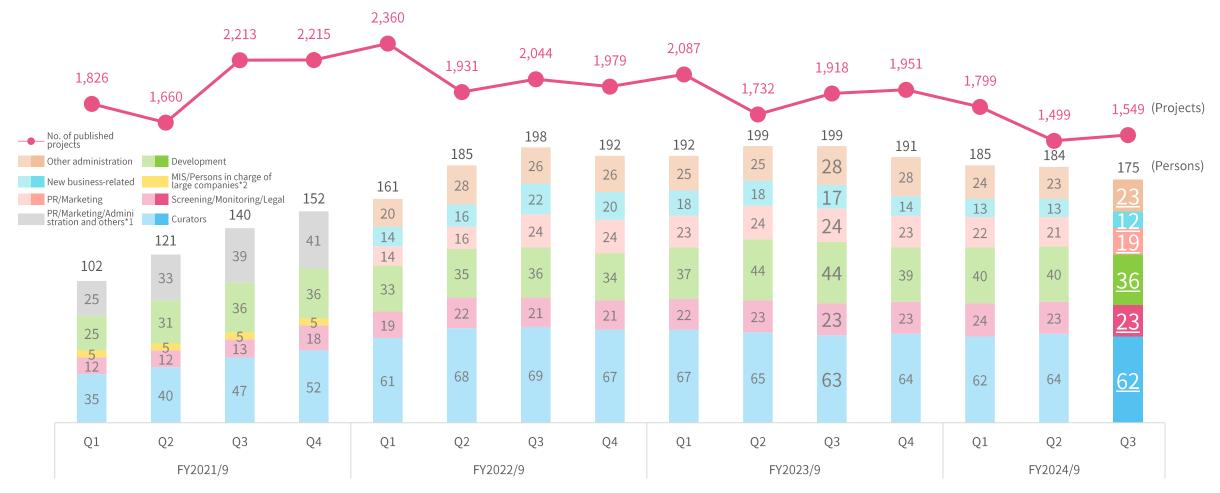


*Cumulative number of registered members \approx cumulative number of persons who placed at least one "support" pre-order

^{*2} CVR (Conversion Rate): The ratio of access UUs on Makuake who placed a "support" pre-order to total access UUs. Please refer to the Appendix for the number of "support" pre-orders

Employee Count (Reference Values: Number of Published Projects)

• Employee numbers (primarily developers) fluctuated due to changes in the company's growth phase, but there was no impact on development progress, and no significant change in the number of personnel directly involved in project publication



^{*1} From Q1 FY2022/9, we are breaking down the personnel numbers of "PR/Marketing/Administration and others" into "PR/Marketing," "New business-related" and "Other administration"

^{*2} Given that MIS/Persons in charge of large companies have been increasingly co-performing curator duties, we are including their numbers in the headcount of the curator organization from Q1 FY2022/9

Project Owners: Changes to Makuake Commission Rate

Commission revisions

• Currently: 18.2% of gross "support" pre-order amount (excluding tax)

Note: No initial fees, includes payment fees

• New fees: 20.0% of gross "support" pre-order amount (excluding tax)

Note: No initial fees, includes payment fees

• Fee Revision Schedule



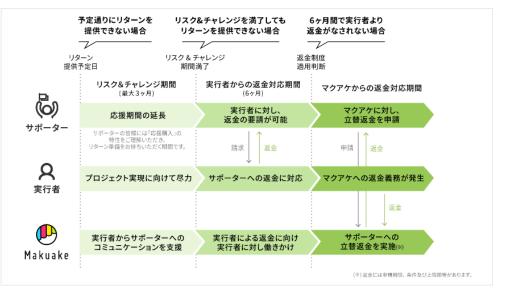
Supporters:

<u>Introduction of Secure System Usage Fees</u>

Overview of secure system usage fees

- Fees charged to supporters to create a website environment where they can place support preorders securely and operate a refund system in unlikely event that it is needed
- Flat 2.2% (excluding tax) of "support" preorder amount (including shipping and taxes)

Overview



13

Major Projects Launched in Q3 FY2024/9 (Small and Medium-Sized Enterprises)

• Interest in products that enrich household living persists after the pandemic. Numerous special items and experiential products are pre-ordered so that consumers can thoroughly enjoy things they like. There is a strong tendency for "meaningful consumption"





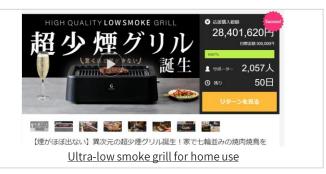














14

Major Projects Launched in Q3 FY2024/9 (Large Companies)

• Just as with SMEs, many products aimed at enriching lifestyles were created, attracting attention. Also, items available only through the collaboration of cutting-edge technologies realized in Makuake emerged, as well as products made through collaborations with popular global IP, exciting supporters



















SDGs-Related Projects Launched in Q3 2024/9

• As in Q2, we passed on technology and supported economic rebuilding with projects to support Noto Peninsula earthquake recovery efforts. Additionally, there were many up-cycled and other idea-driven products that contribute to global environmental protection













FY2024/9 Forecasts and Progress Report

Key Initiatives for the Second Half of Fiscal FY2024/9 and Beyond

• We are focusing on booking sales by diversifying the services we offer under revamped acquisition systems while maintaining the measures successful to date, as we address the issues that became apparent in the first half of the fiscal year. At the same time, we are working to expand the benefits for businesses

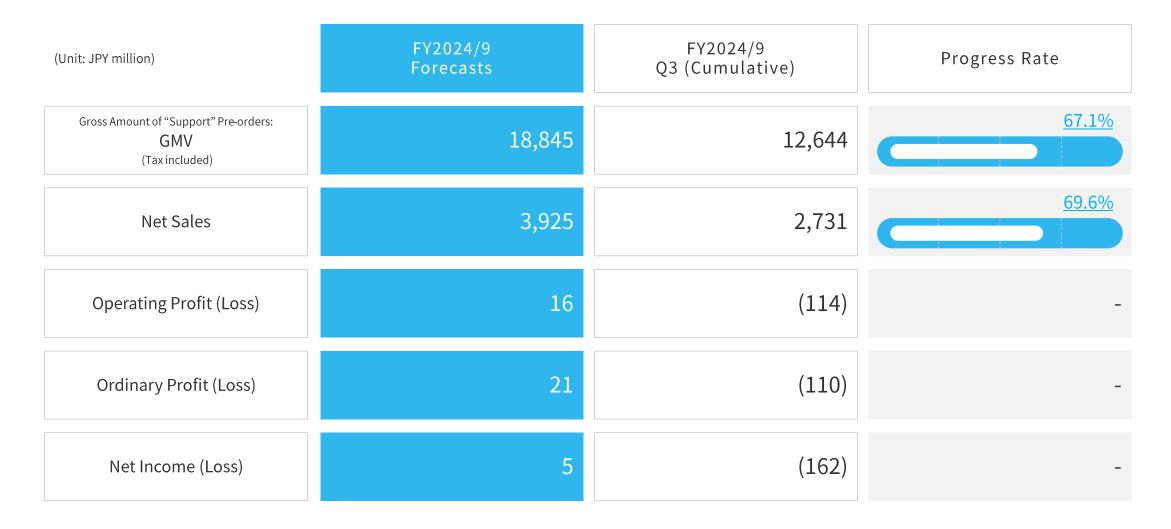
Ongoing Efforts	New challenges
 Measures to improve first day project unit value Measures to acquire high-quality repeat project owners. Yet, the account-by-account management system will be removed and the focus will be on acquisition under a new organizational structure Thorough cost management 	 Securing resources for acquiring new high- quality project owners and concentrating them under a new structure
Issues Faced	 Achieving sales by improving GMV as well as diversifying service offerings
 Account management system for repeat project owners not producing results Insufficient resources for new acquisitions Benefits that can be provided to businesses in terms of increasing the number of active projects are few and limited to pre-primary distribution, which makes it difficult to expand the pool of repeat project owners 	 Expanding other related services to provide businesses with benefits across the entire distribution market

Copyright © Makuake, Inc. All Rights Reserved.

18

Progress Toward FY2024/9 Financial Forecasts

• The schedule for launching high-quality new and former dormant projects we started to acquire in Q3 was deferred until Q4 and beyond, and there was some impact from declining personal spending. As a result, GMV and net sales fell short of forecasts, and the operating loss widened



Revised FY2024/9 Forecasts

FY2024/9 Full-Year Financial Forecasts Revised (vs. Initial Forecasts)

• We have revised its full-year financial forecasts. This factors in progress on GMV and net sales through Q3, and possible changes to project publishing by owners in light of elevated raw material prices, yen weakness, and inflation and trends in "support" preorder behavior from supporters

(Unit: JPY million)	FY2024/9 (Initial Forecasts)	FY2024/9 (Revised Forecasts)	Change	Percent Change
Gross Amount of "Support" Pre-orders: GMV (Tax included)	18,845	16,508	(2,336)	(12.4)
Net Sales	3,925	3,603	(321)	(8.2)
Operating Profit (Loss)	16	(97)	(113)	_
Ordinary Profit (Loss)	21	(93)	(114)	-
Net Income (Loss)	5	(152)	(157)	_

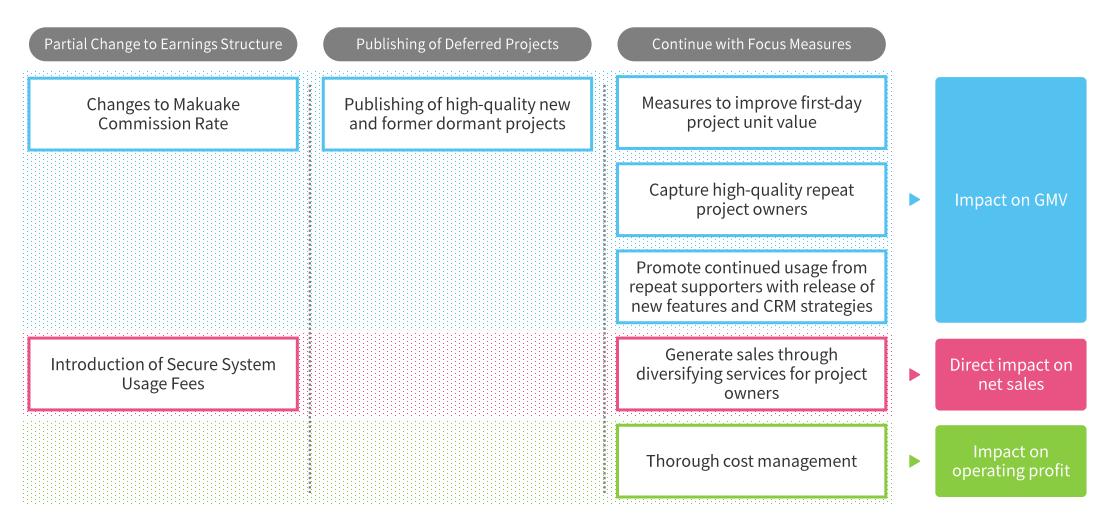
Revisions to Full-Year FY2024/9 Financial Forecasts (YoY)

• We expect net sales to fall 5.4% YoY due to a revised GMV forecast. However, we forecast the operating loss to narrow by approximately JPY 400 million YoY due to stringent management of SG&A expenses throughout the year

(Unit: JPY million)	FY2023/9 Results	FY2024/9 (Revised Forecasts)	Change	Percent Change
Gross Amount of "Support" Pre-orders: GMV (Tax included)	17,609	16,508	(1,100)	(6.2)
Net Sales	3,810	3,603	(206)	(5.4)
Operating Profit (Loss)	(489)	(97)	+391	-
Ordinary Profit (Loss)	(482)	(93)	+389	-
Net Income (Loss)	(491)	(152)	+338	_

Q4 Initiatives Aimed at Meeting Revised FY2024/9 Financial Forecasts

• The company's earnings structure has changed in places along with services offered, with impacts emerging since August. We expect high-quality projects that had been deferred to be published as preparations are complete, and will continue with focus measures that have proved effective to date to meet our revised forecasts



Updated Medium-Term Management Plan Through FY2025/9 Accompanying Revised Financial Forecasts

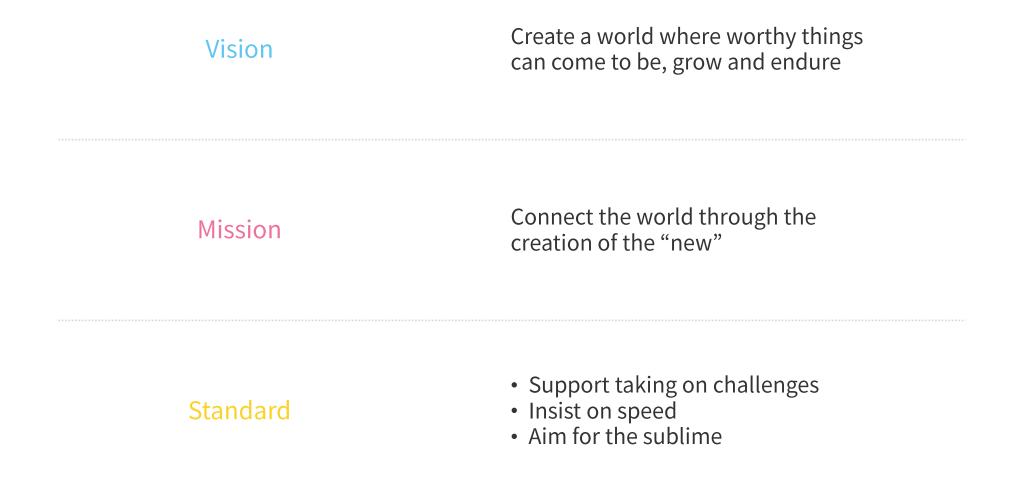
• The company decided that it was necessary to assess and review the medium-term management plan through FY2025/9 previously disclosed due to the revision to full-year financial forecasts and partial changes to the earnings structure of Makuake services

We are preparing to release a new medium-term management plan reflecting updated calculation methods used for assumptions on Makuake service earnings and the earnings impact of other new service

Appendix

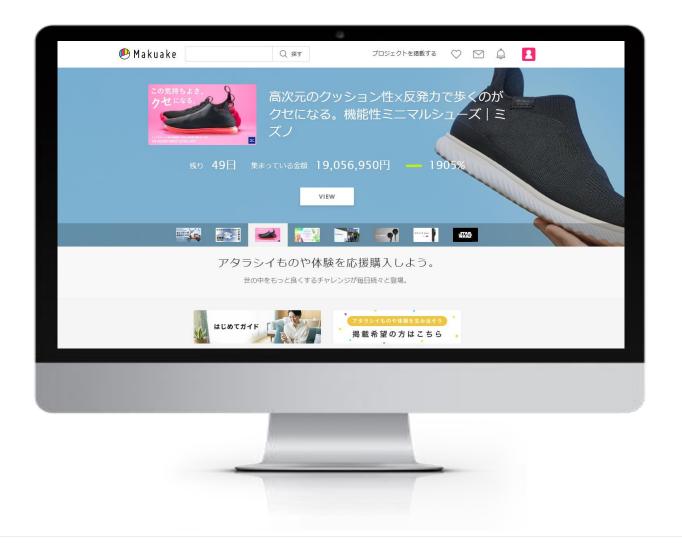
The World Makuake Aspires For

• Guided by our vision and mission, we are striving for society enriched through the connection of the "new" that consumers seek and the "new" that companies wish to introduce to the world



Makuake—Venue for Launch of New Products and Services

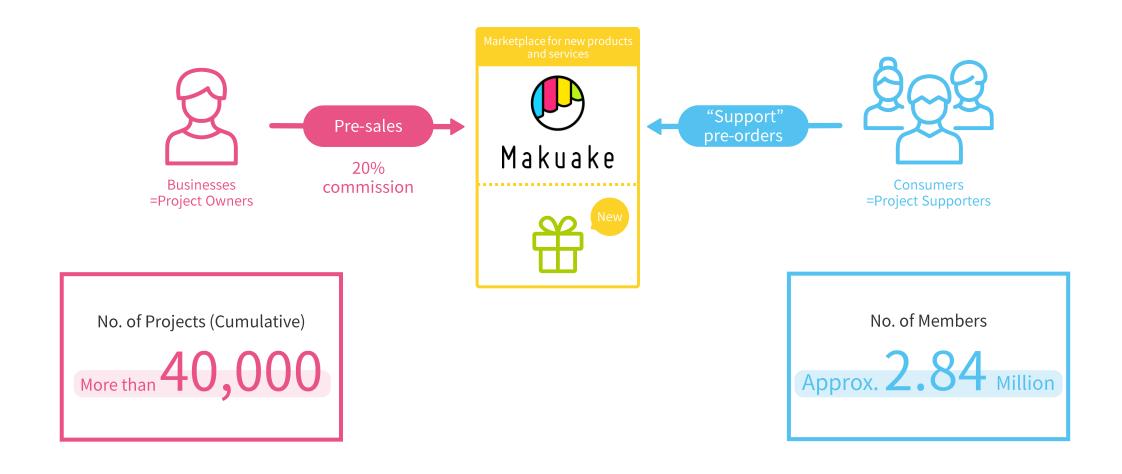
• We are a marketplace where consumers can buy premiering new products and services faster through "support" pre-orders





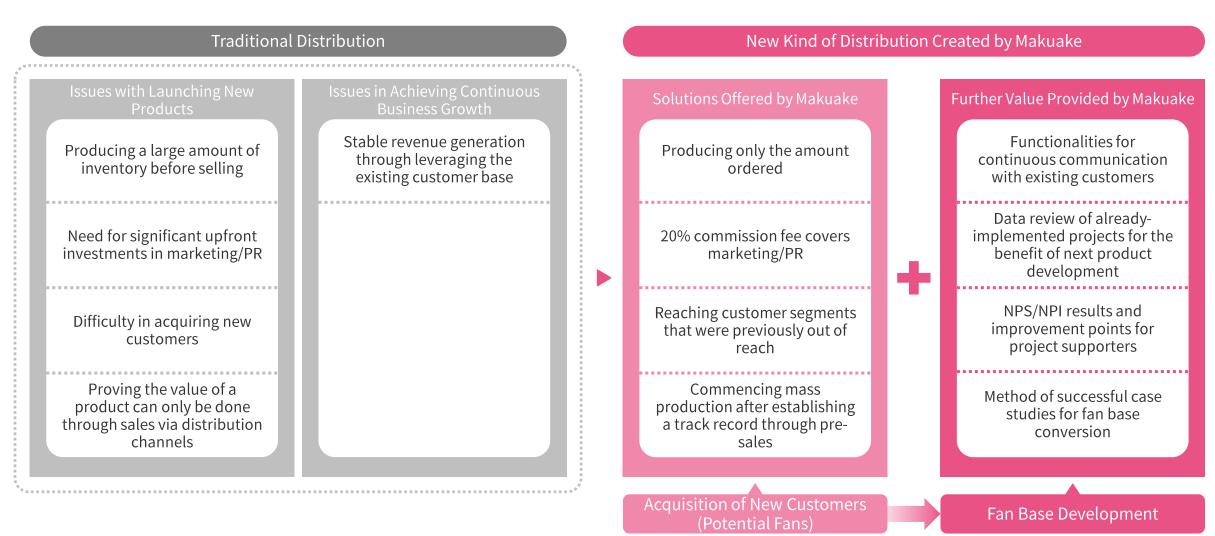
Makuake's Business Model

• Businesses can pre-sell their new products and services still in the planning phase on Makuake, while consumers, in the spirit of cheering on, can pre-purchase their products of interest through "support" pre-orders



Value Provided by Makuake: Businesses

• We not only help businesses avoid the risks and burdens of distribution but also support the creation of a structure to develop new products for sustainable business growth and provide a mechanism that can turn customers of the businesses we serve into a loyal fan base



Value Provided by Makuake: Consumers

• We offer a unique purchasing experience that caters to the current needs of consumers, allowing them to go beyond being mere buyers. By connecting them with project owners and fostering mutual interaction, we help customers become fans of the project owners, and ultimately, fans of Makuake

Traditional Distribution **Consumer Trends** New Kind of Distribution Created by Makuake **Consumption Characteristics** Further Value Provided by Makuake New products and services Allows for a continued Diversified hobbies and They offer only what sells available in a multitude of relationship with project owners interests genres, before mass production from whom you purchased before No e-commerce sites that Consumers discover new Allows for providing feedback Site focused exclusively on new products and services exclusively feature newlyon experience with products products and services through the internet launched items and services to project owners They differentiate between Existing e-commerce sites A place to find things one wants things to save money on and prioritize offering products at to spend money on, rather than looking for cheap or fast options things to spend money on low prices or with fast delivery Introducing the ideas and They pay for added value The stories of creators behind stories behind the products and they personally like the products are not told businesses that created them They want to be Connected only to Functionalities that allow for involved/connected to things distributors, not to engaging/connecting with they have become fond of creators/manufacturers project owners Purchaser Fan

Financial Results Summary: YoY (Cumulative through Q3)

(Unit: JPY million)	FY2023/9 Q1-3	FY2024/9 Q1-3	Change YoY	Percent Change YoY
Gross Amount of "Support" Pre-orders: GMV (Tax included)	12,929	12,644	(284)	(2.2)
Net Sales	2,779	2,731	(47)	(1.7)
Gross Profit	2,245	2,092	(153)	(6.8)
Operating Profit (Loss)	(459)	(114)	+345	_
Ordinary Profit (Loss)	(454)	(110)	+343	-
Net Income (Loss)	(462)	(162)	+300	_

Financial Results Summary: YoY (Standalone Quarter)

(Unit: JPY million)	FY2023/9 Q3 (standalone)	FY2024/9 Q3 (standalone)	Change YoY	Percent Change YoY
Gross Amount of "Support" Pre-orders: GMV (Tax included)	4,569	4,094	(474)	(10.4)
Net Sales	990	871	(118)	(12.0)
Gross Profit	782	667	(115)	(14.8)
Operating Profit (Loss)	(81)	(15)	+66	-
Ordinary Profit (Loss)	(80)	(14)	+65	-
Net Income (Loss)	(82)	(85)	(2)	-

Financial Results Summary: QoQ (Standalone Quarter)

(Unit: JPY million)	FY2024/9 Q2 (standalone)	FY2024/9 Q3 (standalone)	Change QoQ	Percent Change QoQ
Gross Amount of "Support" Pre-orders: GMV (Tax included)	3,957	4,094	+137	+3.5
Net Sales	830	871	+41	+5.0
Gross Profit	649	667	+17	+2.7
Operating Profit (Loss)	(81)	(15)	+66	-
Ordinary Profit (Loss)	(80)	(14)	+66	-
Net Income (Loss)	(70)	(85)	(14)	-

	FY2023/9 Q3 (standalone)	FY2024/9 Q3 (standalone)	Change YoY	Percent Change YoY
No. of Published Projects	1,918	1,549	(369)	(19.2)
No. of Published Projects by Repeat Project Owners	1,085	968	(117)	(10.8)
Project Owners' Repeat Rate (%)*1	56.6	62.5	-	+5.9pt
Amount of Repeat "Support" Pre-orders (JPY million)	3,409	3,187	(221)	(6.5)
Repeat "Support" Pre-order Rate (%)*2	74.6	77.8	-	+3.2pt
No. of Access Unique Users	11,806,705	9,021,256	(2,785,449)	(23.6)
No. of Members	2,526,293	2,847,609	+321,316	+12.7
No. of "Support" Pre-orders	386,786	329,864	(56,922)	(14.7)

^{*1} Ratio of projects published during the period by project owners who have had a previous project with us within the past year to the total number of published projects

*2 Ratio of the gross amount of "support" pre-orders placed during the period by project supporters who have had a previous "support" pre-order within the past year to the total gross amount of "support" pre-orders on the Makuake service. Note that as of FY2020/9, we are using an improved calculation method with better data accuracy

	FY2024/9 Q2 (standalone)	FY2024/9 Q3 (standalone)	Change QoQ	Percent Change QoQ
No. of Published Projects	1,499	1,549	+50	+3.3
No. of Published Projects by Repeat Project Owners	860	968	+108	+12.6
Project Owners' Repeat Rate (%)*1	57.4	62.5	-	+5.1pt
Amount of Repeat "Support" Pre-orders (JPY million)	3,038	3,187	+148	+4.9
Repeat "Support" Pre-order Rate (%)*2	76.8	77.8	-	+1.1pt
No. of Access Unique Users	9,996,622	9,021,256	(975,366)	(9.8)
No. of Members	2,776,226	2,847,609	+71,383	+2.6
No. of "Support" Pre-orders	333,939 ^{*3}	329,864	(4,075)	(1.2)

^{*1} Ratio of projects published during the period by project owners who have had a previous project with us within the past year to the total number of published projects

*2 Ratio of the gross amount of "support" pre-orders placed during the period by project supporters who have had a previous "support" pre-order within the past year to the total gross amount of "support" pre-orders on the Makuake service. Note that as of FY2020/9, we are using an improved calculation method with better data accuracy

*3 Due to a change in the calculation system, some of the "support" pre-orders in Q1 and Q2 FY2024/9 were missing. Figures have been revised to reflect the missing pre-orders

As the company is currently in a state of growth, we believe that by retaining profits and prioritizing investment in expanding business size and improving earning power will lead to maximization of our corporate value and a continuous stream of profit return to shareholders.

As to future distribution of dividends out of surplus, our basic policy is to do so with consideration of balance versus retaining profits. For the time being, we have elected for policy prioritizing retaining profits, and no determination has been made as to the timing for issuing dividends.

- While the content of this document has been prepared based on generally recognized economic and social conditions as of July 30, 2024 and certain assumptions deemed reasonable by Makuake, Inc., it may change due to shifts in business environment and other factors.
- When investing, please be sure to read our financial reports and other documents released by us before making any decision, at your own judgement, as an investor.
- Risk and uncertainty include general domestic and international economic conditions such as general industry and market conditions, and fluctuations in interest and currency exchange rates.
- Please note that Makuake, Inc., may, based on certain assumptions deemed reasonable by Makuake, Inc., update or revise "outlook information" provided in this document if new information comes to light or material future events occur.

IR Inquiries

IR@makuake.co.jp

Makuake